

# MAINTENANCE INSTRUCTIONS

## COMMERCIAL WALLCOVERING WHISPER

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Commercial Wallcovering product **Whisper** is manufactured with solution dyed polyolefin and polyester staple fibers which inherently resist stains, moisture, mildew, rot and bacteria.

### GENERAL

- Acoustical Wallcovering will stay attractive and serviceable with regular vacuuming.
- Carefully blot liquid spills immediately with a dry, white absorbent cloth or paper towel. Avoid scrubbing the area. This may spread the stain or distort pile.
- For solids, allow drying, remove with cloth, gently brush and vacuum.
- Most stains will disappear when treated with a mild detergent.
- To prevent spreading, work from the edges of the stain to the center.
- After the stain has been removed, rinse with a mist sprayer of cold water and blot until dry.
- If you elect to use a cleaning solvent or spot removal agent, test in an inconspicuous area to make certain the solution does not alter color or damage fiber and blot dry.

### ADHESIVE

- A clear, non-staining adhesive will help prevent problems if dropped on the face of the material.
- Care should be taken not to get adhesive on the face. If necessary, adhesive can be removed with a damp sponge or allowed to dry, brush and vacuum.
- Instructions from adhesive manufacturer should be strictly followed.

### RECOMMENDATIONS

- Immediate attention to any spill will increase the probability of removal.
- Repeating the steps: soak-wipe-rinse-blot dry, may be required to fully extract contaminant.
- For most cleaners, rinse with a mist sprayer of cold water to prevent residue of cleaning solution from attracting future soil.
- For best results, call an experienced, professional textile wall covering or carpet cleaner.

The above is based upon practical field experience and in no way, expressed or implied, is meant to be a guarantee. All returns must be made with prior Return Authorization Number, subject to a 30% restocking fee and completed within 30 days of shipping.

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